



Terms and Conditions Agreement between Dog Owner and River Dogs Ltd

- Dogs will only be accepted into River Dogs Day-care upon passing a successful suitability assessment. Dogs will need to be assessed for a minimum of three hours. An assessment currently costs £15.
- Upon requesting assessment and subsequent day-care within River dogs, owners understand that River Dogs Ltd at any point retains the right to cease any agreement should the dog demonstrate behaviours that threaten the wellbeing of staff, other dogs, themselves or unduly alters the environment for other dogs.
- Female dogs cannot attend River Dogs when in season.
- Owners understand that whilst in day-care, dogs will be off lead and relatively free to roam and play with others within a secure day-care environment.
- Owners to provide River Dogs Ltd with the dog's vaccination records
- We strongly recommend that dogs are vaccinated against Kennel Cough. Vaccinated dogs can still catch kennel cough, although symptoms will be less severe. River Dogs cannot accept any responsibility if your dog contracts Kennel Cough.
- Sick and / or ill dogs should not attend day-care provision. River dogs may be able to attend to dogs in the home environment during periods of recuperation dependant on location.
- If your dog becomes severely unwell or injured, we retain the right to take your dog to our registered vet or any local practice.
- Puppies that are fully vaccinated can attend day-care provision at River dogs, having passed a settling assessment.
- It is the client's responsibility under the control of dog's act 1992 to ensure that, at all times your dog wears a collar and tag bearing your surname, address and contact information.
- Clients agree that dogs can be photographed and filmed for promotional purposes. Images and footage will remain the intellectual property of River Dogs Ltd
- River Dogs Ltd cannot accept responsibility for the death, injury or illness of your dog in circumstances outside the reasonable control of River Dogs Ltd. It is our recommendation that you should insure your dog.
- Should your dog become deceased whilst in our care, your dog will be taken to Holmefield Vets (Sherburn in Elmet) and held awaiting your instruction.

- By signing this agreement, you understand that River Dogs current charges are £23 per full day, £14 per half day or £105 full time week. River dogs reserves the right to review charges periodically.
- Clients understand that dogs that are cancelled with less than 48 hours' notice will incur a cancellation fee of £10.
- River dog's unit opening hours are 7.30am – 6.00pm. Late pick-ups will incur a charge of an additional £5 per 15 minutes or part of.
- Clients understand that they must keep River Dogs Ltd informed with all current contact and emergency details.
- A password needs to be provided should a person unknown to River Dog's be sent to collect a dog. We reserve the right to contact owners to check authenticity of collector's unknown to us. If in doubt dogs will not be released.
- River Dogs requests that where possible dogs are only booked in when you have a firm commitment to that day /session.
- Clients understand that it is River Dogs policy not to walk dogs off a lead, and we reserve the right to use our leads or harnesses if we see fit and walking more than one dog.
- Dogs (suitable to be walked) in full day care will be taken for a morning walk (unless otherwise instructed) Half day dogs do not benefit from a walk. Extra walks can be planned at additional cost to the client.
- River Dogs will work with your instruction on your dogs. If to be fed during the day the owners are to provide food and instruction.
- Owners to ensure River Dogs knows of any special requirements for your dogs including allergies.
- Please ensure that you remain contactable during your dog's stay with us.

I understand and agree to the terms and conditions as stated:

Signed.....

Print Name.....

Date.....

Dogs Name.....